

## Growatt 10 years Service Commitment Certificate

(Recording for Growatt free 10 years Warranty Extension)

Congratulations!

You have successfully registered the free 10 years warranty extension, the warranty period starts from 30/09/2020 to 30/09/2030. Here is your service commitment certificate. The certificate is specially applying to the product you had submitted during the free warranty extension process.

Here are the warranted product details (generated automatically):

Product Information			
Model Number:	Growatt 5000TL-X		
XTD6A1242D	XTD6A110A9	XTD6A10250	XTD6A102DB
XTD6A12259	XTD6A110A8	XTD6A1024F	XTD6A1028B
XTD6A112D4	XTD6A110A2	XTD6A10241	XTD6A10283
XTD6A11275	XTD6A110A0	XTD6A10240	XTD6A101F3
XTD6A11218	XTD6A1109B	XTD6A1023C	XTD6A101E8
XTD6A11206	XTD6A1109A	XTD6A1023A	XTD6A101DB
XTD6A11205	XTD6A11098	XTD6A10234	XTD6A101D9
XTD6A11200	XTD6A11084	XTD6A101FF	XTD6A101AA
XTD6A111FD	XTD6A11083	XTD6A100FC	XTD6A101A6
XTD6A111FC	XTD6A11082	XTD6A10026	XTD6A10194
XTD6A111FA	XTD6A11069	XTD6A098A7	XTD6A1011F
XTD6A111F9	XTD6A1104C	XTD6A0906F	XTD6A1010F
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XTD6A111F4	XTD6A1041A	XTD6A104BC	XTD6A10077
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XTD6A111F2	XTD6A1036E	XTD6A103EB	XTD6A09853
XTD6A111F1	XTD6A10367	XTD6A103D8	XTD6A09829
XTD6A111F0	XTD6A10213	XTD6A103B1	XTD6A09820
XTD6A111EF	XTD6A101A0	XTD6A103AE	XTD6A0981F
XTD6A111ED	XTD6A09705	XTD6A103A8	XTD6A0981C
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XTD6A111E8	XTD6A103CB	XTD6A10399	XTD6A097D2
XTD6A111CD	XTD6A1034F	XTD6A1037C	XTD6A09789
XTD6A111AF	XTD6A10315	XTD6A1037A	XTD6A0977E
XTD6A11191	XTD6A1027B	XTD6A10377	XTD6A09760
XTD6A1118F	XTD6A10276	XTD6A10373	XTD6A091B4

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XTD6A1118A	XTD6A10270	XTD6A10370	XTD6A091B2
XTD6A11189	XTD6A1026C	XTD6A1036F	XTD6A091B0
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Model number:	Growatt 5000TL3-S		
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JZD5A3307B	JZD5A35067	JZD5A33054	JZD5A3502H
JZD5A33077	JZD5A35064	JZD5A3304X	JZD5A3502G
JZD5A33072	JZD5A35063	JZD5A3304R	JZD5A35020
JZD5A3306K	JZD5A3504R	JZD5A3304P	JZD5A3501Z
JZD5A3306D	JZD5A3503Y	JZD5A3304L	JZD5A3501W
JZD5A3306C	JZD5A3503V	JZD5A3303L	JZD5A3501T
JZD5A3305W	JZD5A3503K	JZD5A3303K	JZD5A3501R
JZD5A3305U	JZD5A3503G	JZD5A3303G	JZD5A3501P
JZD5A3305T	JZD5A3503F	JZD5A3303C	JZD5A3501N
JZD5A3305K	JZD5A3503D	JZD5A33039	JZD5A3501M
JZD5A3305B	JZD5A35037	JZD5A3302G	JZD5A3501L
JZD5A33005	JZD5A3500V	JZD5A3301Q	JZD5A3500X

Please note, you have agreed & ensure all the information provided are correctly, real and effective, otherwise, Growatt is authorized not to admit service in the extension period. Especially for any incorrect product information, incorrect end user/consumer information, incorrect installation address, would void the extension warranty.

**Terms & Conditions.**

For the inverter with this certificate, you receive a non-transferable extension warranty commitment valid for 10 years (5 years standard factory warranty, plus 5 years free extension of Growatt service commitment) from the date of installation and no more than ten and a half years from the delivery date from Growatt New Energy Technology Co., Ltd.

This commitment includes defects of design, components and manufacturing. Excluded from warranties are damaging or represents due to:

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Shenzhen, P.R. China

- **Installation address is NOT in its original selling country.**
  - Breaking the product seal (opening the casing) without approval;
  - Transport damage, or other kind of physical damage, example, damage from falls;
  - Failure to observe the user manual, the installation guide, and the maintenance regulations;
  - Unauthorized Modifications, changes, or attempted repairs;
  - Incorrect installation or commissioning, incorrect use or inappropriate operation;
  - Insufficient ventilation of the device; Installation under the direct sun light.
  - Failure to observe the applicable safety regulations;
  - Defects or non-conformities which are caused by normal wear and tear,
  - Force majeure and any other such defects caused by external influences including unusual physical or electrical stress (power failure surges, lightning, flood, fire, storm, accidental breakage);
- The warranty/commitment does not apply if the obligations and exclusions described above are not complied or not observed.

### Warranty/Commitment condition

A warranty case occurs when the inverter shows a malfunction which no longer enables the intended use.

If a device becomes defective during the agreed Growatt factory warranty period and provided that it will not be impossible or unreasonable, the device will be, as selected at the discretion of Growatt:

- repaired by Growatt, or
- repaired on-site, or
- exchange for a replacement device of equivalent value according to the model and age.

In the latter case, the remainder of the warranty entitlement will be transferred to the replacement device. In this case, you do not receive a new warranty card or certificate since your entitlement is documented at Growatt.

In any event, a replacement or repair shall not justify the renewal or new beginning of the warranty period. In the event of the warranted device model is not available in the market anymore, then Growatt, it's eligible to at its own discretion, replace it with different kind of product with equivalent functions and performances

In any event, the installation of the inverter for customer shall be completed within 6 (SIX) months from the date of delivery from Growatt factory.

Excessiveness in the meaning above exists in particular if the cost of the measures for Growatt would be unreasonable

- in view of the value that the device would have without the defect,
- taking into account the significance of the defect, and
- after consideration of alternative workaround possibilities that Growatt customers could revert to without significant inconvenience.

In addition, in the latter 5 years, there is only a service commitment applying to the above listed product. Growatt have the exclusive right to determine how to carry out the service for the remained period. In case Growatt provide replacement for customers, Growatt are not responsible for any other sorts of costs during the service procedure in that period, including (but not limited to) logistics fare, labor cost, freight cost, any kind of compensation. Also the replacement may have a little flaw on its surface, and the warranty excludes any general defects, if inverter is still generating power to grid.

All other claims are excluded. IN NO EVENT SHALL GROWATT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER FOR ANY REASON (INCLUDING, WITHOUT LIMITATION, LOST PROFITS, LOSS OF USE, LOSS OF EQUIPMENT OR LOSS OF REVENUES) , REGARDLESS OF THE LEGAL THEORY ON WHICH ANY SUCH CLAIM MAY BE MADE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Claims that go beyond to get a warranty replacement, in particular claims for compensation for direct or indirect losses including (but not limited to) labor cost and other kind of expenditures for carrying out the warranty, logistics fees, loss of electricity profits, etc, are also not covered by this warranty.

### Warranty Claim documents

Please report the defective device to your supplier with the required documents. The warranty shall be performed if all of the following conditions are met:

- ☛ The Warranty Claim Form provided by Growatt was fully filled and signed or stamped.
- ☛ The 10 years warranty certificate been filed in, and present in its original form.
- ☛ The original purchase & installation invoice of the device provided, indicating the date of purchase or installation.
- ☛ Growatt's user manual provided with the device has been followed.
- ☛ The device has consistently been used as intended at all times.
- ☛ And the warranty condition is not affected by the Exclusion of Warranty stated above.

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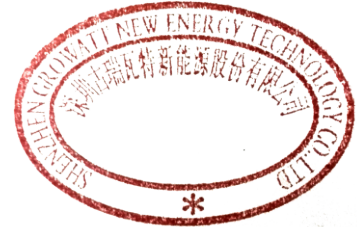


Please store the commitment certificate in a safe place together with the original purchasing & installation invoice, and other related materials for the warranted device. To determine the warranty entitlement, please submit copies of the warranty claim documents listed in above. Otherwise, Growatt is entitled to refuse warranty services.

**Applicable Law**

All claims arising from or in connection with this warranty are subject to laws of People's Republic of China. ShenZhen, China is the exclusive place of jurisdiction for all disputes arising from or in connection with this warranty.

**Please note Growatt reserve the ultimate explanation right on this commitment certificate.**



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