

Growatt 10 years Service Commitment Certificate

(Documentation of Growatt free warranty extension of 5 years)

Congratulations!

You have successfully registered the free 10 years warranty extension, the warranty period starts from 15/2/2021 to 15/2/2031. Here is your service commitment certificate. The certificate is specially applying to the product you had submitted during the free warranty extension process.

Here are the product's warranty details (generated automatically):

HMG3A451A4	HMG3A45261	HMG3A4523W	HMG3A4526C	HMG3A451U8	HMG3A451N5
HMG3A451A2	HMG3A45260	HMG3A4523U	HMG3A45268	HMG3A451U6	HMG3A451N2
HMG3A451A1	HMG3A4525Y	HMG3A4523Q	HMG3A45267	HMG3A451R7	HMG3A451N1
HMG3A4519Z	HMG3A4525X	HMG3A45231	HMG3A45266	HMG3A451R4	HMG3A451N0
HMG3A4519Y	HMG3A4525V	HMG3A45228	HMG3A45264	HMG3A451QL	HMG3A451MZ
HMG3A4519X	HMG3A4525S	HMG3A45227	HMG3A4525H	HMG3A451QJ	HMG3A451MY
HMG3A4519W	HMG3A4525P	HMG3A45217	HMG3A4525G	HMG3A451QH	HMG3A451MX
HMG3A4519V	HMG3A4525J	HMG3A45215	HMG3A4524N	HMG3A451QG	HMG3A451MV
HMG3A4519U	HMG3A4524Y	HMG3A45213	HMG3A4524L	HMG3A451P7	HMG3A451MU
HMG3A4519T	HMG3A4523J	HMG3A45212	HMG3A4524K	HMG3A451P4	HMG3A451MT
HMG3A4519S	HMG3A4522T	HMG3A4520Z	HMG3A4524H	HMG3A451P3	HMG3A451MS
HMG3A4519R	HMG3A4522S	HMG3A4520X	HMG3A4524G	HMG3A451P1	HMG3A451MR
HMG3A4519Q	HMG3A4522Q	HMG3A4520U	HMG3A4524F	HMG3A451NB	HMG3A451MN
HMG3A4519P	HMG3A4522N	HMG3A451ZX	HMG3A4524A	HMG3A451NA	HMG3A451MM
HMG3A4519N	HMG3A4522M	HMG3A4818N	HMG3A45242	HMG3A451N9	HMG3A4528A
HMG3A4519M	HMG3A4522L	HMG3A4818M	HMG3A45241	HMG3A451N4	HMG3A4527Z
HMG3A4519L	HMG3A4522K	HMG3A4818L	HMG3A4523Y	HMG3A451N3	HMG3A4527W
HMG3A4519K	HMG3A4522H	HMG3A4818K	HMG3A4523X	HMG3A451MW	HMG3A4527V
HMG3A4519J	HMG3A4522G	HMG3A4818J	HMG3A4523H	HMG3A451MQ	HMG3A4527U
HMG3A4519H	HMG3A4522F	HMG3A4818G	HMG3A4523G	HMG3A451MP	HMG3A4527T
HMG3A4519G	HMG3A4522E	HMG3A4817L	HMG3A4523A	HMG3A451ML	HMG3A4527S
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HMG3A4518K	HMG3A4522C	HMG3A4817B	HMG3A4522P	HMG3A451MG	HMG3A4527N
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HMG3A4517Q	HMG3A45225	HMG3A48175	HMG3A4521V	HMG3A451M5	HMG3A4527H
HMG3A4517N	HMG3A45224	HMG3A48174	HMG3A451ZF	HMG3A451TK	HMG3A45271
HMG3A4517M	HMG3A45220	HMG3A48173	HMG3A4513B	HMG3A451T1	HMG3A4526Y
HMG3A4517L	HMG3A4521U	HMG3A48172	HMG3A4514E	HMG3A451T0	HMG3A4524X
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HMG3A4517F	HMG3A4521E	HMG3A48170	HMG3A450L2	HMG3A451SY	HMG3A4524V
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HMG3A4517A	HMG3A4521A	HMG3A4816X	HMG3A451FX	HMG3A451SU	HMG3A4524S
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HMG3A4516Q	HMG3A45211	HMG3A4816S	HMG3A450LF	HMG3A451SQ	HMG3A4521Q
HMG3A4509Y	HMG3A45210	HMG3A4816R	HMG3A451B9	HMG3A451SP	HMG3A4521P
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HMG3A4507L	HMG3A4520V	HMG3A4816N	HMG3A4514D	HMG3A451SL	HMG3A4521M
HMG3A451RS	HMG3A4526S	HMG3A4816M	HMG3A450L4	HMG3A451SJ	HMG3A4521L
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HMG3A451PE	HMG3A4526G	HMG3A4816J	HMG3A4514C	HMG3A451RR	HMG3A4521H
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HMG3A451PC	HMG3A4525U	HMG3A48161	HMG3A4514B	HMG3A451RM	HMG3A4521D
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HMG3A451P5	HMG3A4525N	HMG3A4814A	XUD7A2701S	HMG3A451RE	HMG3A451ZB
HMG3A451P2	HMG3A4525L	HMG3A4812D	XUD7A2701Q	HMG3A451RC	HMG3A451ZA
HMG3A451P0	HMG3A4525F	HMG3A48122	XUD7A2701N	HMG3A451QF	HMG3A451Z9
HMG3A451NZ	HMG3A4525D	HMG3A48120	XUD7A27011	HMG3A451QE	HMG3A451Z2
HMG3A451NY	HMG3A4524M	HMG3A4811V	XUD7A2700U	HMG3A451QD	HMG3A451XM
HMG3A451NX	HMG3A4524J	HMG3A4528V	XUD7A2700T	HMG3A451QC	HMG3A451VD
HMG3A451NW	HMG3A4524E	HMG3A4528L	XUD7A16133	HMG3A451QB	HMG3A451VC
HMG3A451NU	HMG3A4524D	HMG3A45286	XUD7A16123	HMG3A451QA	HMG3A451V5
HMG3A451NT	HMG3A4524C	HMG3A45283	XUD7A1602E	HMG3A451Q9	HMG3A451V4
HMG3A451NS	HMG3A4524B	HMG3A45281	XUD6A111D7	HMG3A451Q8	HMG3A451V3
HMG3A451NR	HMG3A45249	HMG3A45280	XUD6A111BF	HMG3A451Q7	HMG3A451V1
HMG3A451NQ	HMG3A45248	HMG3A4527Y	XUD6A11122	HMG3A451Q6	HMG3A451UZ
HMG3A451NP	HMG3A45247	HMG3A4527X	XUD7A27020	HMG3A451Q5	HMG3A451UV
HMG3A451NN	HMG3A45246	HMG3A4526X	XUD7A2701X	HMG3A450JF	HMG3A451UU
HMG3A451NM	HMG3A45245	HMG3A4526U	XUD7A2701W	HMG3A450ET	HMG3A451UN
HMG3A451NL	HMG3A45244	HMG3A4526T	XUD7A2701V	HMG3A450ER	HMG3A451UL
HMG3A451N8	HMG3A45243	HMG3A4526K	XUD7A2701U	HMG3A450CN	HMG3A451UJ
HMG3A451N7	HMG3A45240	HMG3A4526D	XUD7A27009	HMG3A450CJ	HMG3A451UH
HMG3A451N6	HMG3A4523Z	XUD6A111BB	XUD7A16148	HMG3A450CG	HMG3A451U9

Please note, you have agreed & ensure all the information provided are correctly, real and effective, otherwise, Growatt is authorized not to admit service in the extension period. Especially for any incorrect product information, incorrect end user/consumer information, incorrect installation address, would void the extension warranty.

Terms & Conditions.

For the inverter with this certificate, you receive a non-transferable extension warranty commitment valid for 10 years (5-year standard factory warranty, plus 5-year free extension of Growatt service commitment) from the date of installation and no more than ten and a half years from the delivery date from Growatt New

Energy Technology Co., Ltd.

This commitment includes defects of design, components and manufacturing. Excluded from warranties are damaging or represents due to:

- **Installation address is NOT in its original selling country.**

Breaking the product seal (opening the casing) without approval;

- Transport damage, or other kind of physical damage, example, damage from falls;
- Failure to observe the user manual, the installation guide, and the maintenanceregulations;
- Unauthorized Modifications, changes, or attempted repairs;
- Incorrect installation or commissioning, incorrect use or inappropriate operation;
- Insufficient ventilation of the device; Installation under the direct sun light.
- Failure to observe the applicable safety regulations;
- Defects or non-conformities which are caused by normal wear and tear,
- Force majeure and any other such defects caused by external influences including unusual physical or electrical stress(power failure surges, lightning, flood, fire, storm, accidental breakage);

The warranty/commitment does not apply if the obligations and exclusions described above are not complied or not observed.

Warranty/Commitment condition

A warranty case occurs when the inverter shows a malfunction which no longer enables the intended use.

If a device becomes defective during the agreed Growatt factory warranty period and provided that it will not be impossible or unreasonable, the device will be, as selected at the discretion of Growatt:

- repaired by Growatt, or
- repaired on-site, or
- exchange for a replacement device of equivalent value according to the model and age.

In the latter case, the remainder of the warranty entitlement will be transferred to the replacement device. In this case, you do not receive a new warranty card or certificate since your entitlement is documented at Growatt.

In any event, a replacement or repair shall not justify the renewal or new beginning of the warranty period. In the event of the warranted device model is not available in the market anymore, then Growatt, it's eligible to at its own discretion, replace it with different kind of product with equivalent functions and performances.

In any event, the installation of the inverter for customer shall be completed within 6 (SIX) months from the date of delivery from Growatt factory.

Excessiveness in the meaning above exists in particular if the cost of the measures for Growatt would be unreasonable

- in view of the value that the device would have without the defect,
- taking into account the significance of the defect, and
- after consideration of alternative workaround possibilities that Growatt customers could revert to without significant inconvenience.

All other claims are excluded. IN NO EVENT SHALL GROWATT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER FOR ANY REASON (INCLUDING, WITHOUT LIMITATION, LOST PROFITS, LOSS OF USE, LOSS OF EQUIPMENT OR LOSS OF REVENUES) , REGARDLESS OF THE LEGAL THEORY ON WHICH ANY SUCH CLAIM MAY BE MADE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Claims

that go beyond to get a warranty replacement, in particular claims for compensation for direct or indirect losses including (but not limited to) labor cost and other kind of expenditures for carrying out the warranty, logistics fees, loss of electricity profits, etc, are also not covered by this warranty.

Warranty Claim documents

Please report the defective device to your supplier with the required documents. The warranty shall be performed if all of the following conditions are met:

The Warranty Claim Form provided by Growatt was fully filled and signed or stamped. The 10-year warranty has been filled in, and present in its original form.

The original purchase & installation invoice of the device provided, indicating the date of purchase or installation.

Growatt's user manual provided with the device has been followed. The device has consistently been used as intended at all times.

And the warranty condition is not affected by the Exclusion of Warranty stated above.

Please store the commitment certificate in a safe place together with the original purchasing & installation invoice, and other related materials for the warranted device. To determine the warranty entitlement, please submit copies of the warranty claim documents listed in above. Otherwise, Growatt is entitled to refuse warranty services.

Applicable Law

All claims arising from or in connection with this warranty are subject to laws of People's Republic of China. ShenZhen, China is the exclusive place of jurisdiction for all disputes arising from or in connection with this warranty.

Please note Growatt reserve the ultimate explanation right on this commitment certificate.

