

Growatt 10 years Service Commitment Certificate

(Documentation of Growatt free warranty extension of 5 years)

Congratulations!

You have successfully registered the free 10 years warranty extension, the warranty period starts from 22/1/2021 to 22/1/2031. Here is your service commitment certificate. The certificate is specially applying to the product you had submitted during the free warranty extension process.

Here are the product's warranty details (generated automatically):

HMG3A45263	HMG3A48180	HMG3A4901D	HMG3A4813Y	HMG3A4818T
HMG3A45262	HMG3A4817Z	HMG3A4901B	HMG3A4813X	HMG3A4818R
HMG3A4525E	HMG3A4817X	HMG3A49018	HMG3A4813W	HMG3A4818Q
HMG3A4525B	HMG3A4817W	HMG3A49016	HMG3A4813V	HMG3A4818P
HMG3A4525A	HMG3A4817V	HMG3A49010	HMG3A4813T	HMG3A4818C
HMG3A45259	HMG3A4817U	HMG3A4900Z	HMG3A4813S	HMG3A4818A
HMG3A45258	HMG3A4816T	HMG3A4900W	HMG3A4813R	HMG3A4816V
HMG3A45257	HMG3A4816G	HMG3A4900V	HMG3A4813N	HMG3A4815H
HMG3A45255	HMG3A4816C	HMG3A4900U	HMG3A4812L	HMG3A4815G
HMG3A4523R	HMG3A48169	HMG3A4900M	HMG3A4812G	HMG3A4815E
HMG3A4523N	HMG3A48138	HMG3A4900L	HMG3A4812E	HMG3A48148
HMG3A4523M	HMG3A48110	HMG3A4900K	HMG3A48128	HMG3A48147
HMG3A4523D	HMG3A4810Y	HMG3A4900J	HMG3A48124	HMG3A48146
HMG3A4523B	HMG3A4810W	HMG3A4900E	HMG3A48123	HMG3A48145
HMG3A45239	HMG3A4810V	HMG3A4900B	HMG3A48121	HMG3A48144
HMG3A45238	HMG3A4810Q	HMG3A4819F	HMG3A4811Z	HMG3A48143
HMG3A45237	HMG3A4810P	HMG3A4819C	HMG3A4811Y	HMG3A48142
HMG3A45236	HMG3A48103	HMG3A48190	HMG3A4811W	HMG3A48141
HMG3A45234	HMG3A480ZG	HMG3A4818Z	HMG3A4902M	HMG3A48140
HMG3A45230	HMG3A480ZE	HMG3A48181	HMG3A4901E	HMG3A4813Z
HMG3A46076	HMG3A4812F	HMG3A48136	HMG3A4522Z	HMG3A451CN
HMG3A46075	HMG3A4812B	HMG3A48135	HMG3A4522Y	HMG3A451AM
HMG3A4606X	HMG3A4812A	HMG3A48134	HMG3A4522W	HMG3A4816A
HMG3A4605Q	HMG3A48129	HMG3A48133	HMG3A4522V	HMG3A4814D
HMG3A4605M	HMG3A4811X	HMG3A48132	HMG3A4522R	HMG3A4814C
HMG3A46051	HMG3A4810X	HMG3A48131	HMG3A45223	HMG3A4813U
HMG3A4604Z	HMG3A4810M	HMG3A48130	HMG3A4520Y	HMG3A4601T
HMG3A4604X	HMG3A4810J	HMG3A4812Z	HMG3A451VS	HMG3A4601Q
HMG3A4604W	HMG3A4810G	HMG3A4812X	HMG3A451VR	HMG3A4601P
HMG3A4604V	HMG3A4810E	HMG3A4812W	HMG3A451TX	HMG3A4601K
HMG3A4604U	HMG3A4810D	HMG3A4812V	HMG3A451LT	HMG3A4601J
HMG3A4604T	HMG3A4810C	HMG3A4812U	HMG3A451LB	HMG3A4601G
HMG3A4604S	HMG3A4810B	HMG3A4812T	HMG3A451LA	HMG3A4601F
HMG3A4604R	HMG3A4810A	HMG3A4812S	HMG3A451L7	HMG3A4601D
HMG3A4604Q	HMG3A48107	HMG3A4812R	HMG3A451L4	HMG3A4518S

HMG3A4604N	HMG3A480VM	HMG3A4812Q	HMG3A451L0	HMG3A4518R
HMG3A4604M	HMG3A4607E	HMG3A4812P	HMG3A451KJ	HMG3A4518P
HMG3A4604L	HMG3A4607C	HMG3A4812N	HMG3A451F2	HMG3A4518N
HMG3A46044	HMG3A4607B	HMG3A4812M	HMG3A451EZ	HMG3A4515H
HMG3A46042	HMG3A4607A	HMG3A4812K	HMG3A451ET	HMG3A45158
HMG3A4603M	HMG3A46079	HMG3A4812J	HMG2A3916E	HMG2A391AQ
HMG3A4601Y	HMG3A46077	HMG3A4812H	HMG2A3916D	HMG2A391AK
HMG2A3919U	HMG3A4609X	HMG3A460DG	HMG2A3916C	HMG2A391AH
HMG2A3919S	HMG3A4609N	HMG3A460DF	HMG2A3916A	HMG2A391AG
HMG2A39193	HMG3A4609M	HMG3A460DE	HMG2A3913X	HMG2A391AF
HMG2A39192	HMG3A4609G	HMG3A460DD	MG3A460CG	HMG2A391AE
HMG2A3918U	HMG3A4609F	HMG3A460DA	HMG3A460EM	HMG2A391AD
HMG2A3918N	HMG3A46099	HMG3A460CL	HMG3A460EJ	HMG2A391AB
HMG2A39187	HMG3A4608T	HMG3A460CJ	HMG3A460ED	HMG2A391AA
HMG2A39181	HMG3A4605S	HMG3A460CH	HMG3A460EC	HMG2A391A6
HMG2A3917Y	HMG3A4605R	HMG3A460CF	HMG3A460E8	HMG2A391A5
HMG2A3917W	HMG3A4605J	HMG3A460CC	HMG3A460E6	HMG2A391A4
HMG2A3917V	HMG3A46015	HMG3A460C8	HMG3A460E5	HMG2A391A3
HMG2A3917U	HMG3A4819L	HMG3A460C6	HMG3A460DM	HMG2A391A2
HMG2A3917S	HMG3A48199	HMG3A460BJ	HMG3A460DK	HMG2A391A1
HMG2A3917Q	HMG3A48183	HMG3A460BG	HMG3A460DH	HMG2A391A0
HMG2A3917P	HMG3A4816P	HMG3A460BF	JZD6A40074	HMG2A3919Z
HMG2A3917N	HMG3A48162	HMG3A460BC	JZD6A40073	HMG2A3919Y
HMG2A3917K	HMG3A4814U	HMG3A460BB	JZD6A40071	HMG2A3919V
HMG2A3916T	HMG2A390QE	HMG3A460BA	JZD6A40070	JZD6A4005V
HMG3A480F9	HMG2A390FX	HMG3A460B9	JZD6A4006Z	JZD6A4005K
JZD6A40004	HMG3A4819K	HMG3A460AJ	JZD6A4006Y	JZD6A40054
JZD6A40003	JZD6A4006L	JZD6A4002L	JZD6A4006W	JZD6A40039
JZD6A40078	JZD6A4006H	JZD6A40002	JZD6A4006V	JZD6A40033
JZD6A40077	JZD6A4006E	JZD6A4005W	JZD6A4006P	JZD6A4002W
JZD6A40076	JZD6A4005Y	JZD6A40075	JZD6A4006M	JZD6A4002R

Please note, you have agreed & ensure all the information provided are correctly, real and effective, otherwise, Growatt is authorized not to admit service in the extension period. Especially for any incorrect product information, incorrect end user/consumer information, incorrect installation address, would void the extension warranty.

Terms & Conditions.

For the inverter with this certificate, you receive a non-transferable extension warranty commitment valid for 10 years (5-year standard factory warranty, plus 5-year free extension of Growatt service commitment) from the date of installation and no more than ten and a half years from the delivery date from Growatt New Energy Technology Co., Ltd.

This commitment includes defects of design, components and manufacturing. Excluded from warranties are damaging or represents due to:

- Installation address is NOT in its original selling country.

Breaking the product seal (opening the casing) without approval;

- Transport damage, or other kind of physical damage, example, damage from falls;
- Failure to observe the user manual, the installation guide, and the maintenance regulations;
- Unauthorized Modifications, changes, or attempted repairs;
- Incorrect installation or commissioning, incorrect use or inappropriate operation;
- Insufficient ventilation of the device; Installation under the direct sun light.
- Failure to observe the applicable safety regulations;
- Defects or non-conformities which are caused by normal wear and tear,
- Force majeure and any other such defects caused by external influences including unusual physical or electrical stress(power failure surges, lightning, flood, fire, storm, accidental breakage);

The warranty/commitment does not apply if the obligations and exclusions described above are not complied or not observed.

Warranty/Commitment condition

A warranty case occurs when the inverter shows a malfunction which no longer enables the intended use.

If a device becomes defective during the agreed Growatt factory warranty period and provided that it will not be impossible or unreasonable, the device will be, as selected at the discretion of Growatt:

- repaired by Growatt, or
- repaired on-site, or
- exchange for a replacement device of equivalent value according to the model and age.

In the latter case, the remainder of the warranty entitlement will be transferred to the replacement device. In this case, you do not receive a new warranty card or certificate since your entitlement is documented at Growatt.

In any event, a replacement or repair shall not justify the renewal or new beginning of the warranty period.

In the event of the warranted device model is not available in the market anymore, then Growatt, it's eligible to at its own discretion, replace it with different kind of product with equivalent functions and performances.

In any event, the installation of the inverter for customer shall be completed within 6 (SIX) months from the date of delivery from Growatt factory.

Excessiveness in the meaning above exists in particular if the cost of the measures for Growatt would be unreasonable

- in view of the value that the device would have without the defect,
- taking into account the significance of the defect, and
- after consideration of alternative workaround possibilities that Growatt customers could revert to without significant inconvenience.

All other claims are excluded. IN NO EVENT SHALL GROWATT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER FOR ANY REASON (INCLUDING, WITHOUT LIMITATION, LOST PROFITS, LOSS OF USE, LOSS OF EQUIPMENT OR LOSS OF REVENUES) , REGARDLESS OF THE LEGAL THEORY ON WHICH ANY SUCH CLAIM MAY BE MADE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Claims

that go beyond to get a warranty replacement, in particular claims for compensation for direct or indirect losses including (but not limited to) labor cost and other kind of expenditures for carrying out the warranty, logistics fees, loss of electricity profits, etc, are also not covered by this warranty.

Warranty Claim documents

Please report the defective device to your supplier with the required documents. The warranty shall be performed if all of the following conditions are met:

The Warranty Claim Form provided by Growatt was fully filled and signed or stamped. The 10-year warranty has been filled in, and present in its original form.

The original purchase & installation invoice of the device provided, indicating the date of purchase or installation.

Growatt's user manual provided with the device has been followed. The device has consistently been used as intended at all times.

And the warranty condition is not affected by the Exclusion of Warranty stated above.

Please store the commitment certificate in a safe place together with the original purchasing & installation invoice, and other related materials for the warranted device. To determine the warranty entitlement, please submit copies of the warranty claim documents listed in above. Otherwise, Growatt is entitled to refuse warranty services.

Applicable Law

All claims arising from or in connection with this warranty are subject to laws of People's Republic of China. ShenZhen, China is the exclusive place of jurisdiction for all disputes arising from or in connection with this warranty.

Please note Growatt reserve the ultimate explanation right on this commitment certificate.

